

# MEMBERSHIP + POLICIES 2023/2024

PLEASE read these policies carefully as many have changed.



## MEMBERSHIP

Register Online at [www.elevationdancestudio.com](http://www.elevationdancestudio.com)

*Elevation Dance Studio is a Membership based studio* offering 2 Annual Membership options: Basic & Premium. Membership fees are non-refundable and are due upon enrollment. Dancers must be enrolled in at least 1 class and may add classes later pending availability.

MEMBERSHIP BENEFITS	BASIC Registration before 6/30 <b>\$55/ Dancer</b> <b>\$105/ Family</b> Registration after 7/1 <b>\$65/ Dancer</b> No family discount after 7/1	PREMIUM Registration before 6/30 <b>\$90 /Dancer</b> <b>\$175 /Family</b> Registration after 7/1 <b>\$110/ Dancer</b> No family discount after 7/1	COMPANY <b>\$90/ Dancer</b> <b>\$175/ Family</b>
Participation in Spring Recital	✓	✓	✓
FREE Recital Video Performance Link	✓	✓	✓
Level 5 & Up Placement Evaluation	✓	✓	✓
Make up classes within 7 days of absence	Before Feb 1	Before Mar 1	Before Mar 1
Multi-Class Discounts		✓	Included in Pricing
\$7 Sibling Discount (per class on 2 <sup>nd</sup> or more sibling)		✓	
Free Pathway meet with the Artistic Director by appointment		✓	✓
Entered to win a FREE Costume (valued \$50-\$80)		✓	1 free lowest priced costume
10% off all full price merchandise (attire, shoes, tights, etc.)			✓
Free parent/teacher conference (by appointment)		✓	✓

Free costume measuring tape	✓	✓	✓
FREE Class Schedule Changes through the end of December	\$10 change fee	✓	✓
Early access to volunteer sign up for recital  *show volunteers receive discounts of \$10-\$18 tickets		✓	✓

## **2023-2024 CALENDAR**

**Dates subject to change. Please check our weekly Wednesday newsletter for the most up-to-date timeline.**

SEP 5	1 <sup>ST</sup> Day of Classes
FALL	DATES TBD-Parent Viewing Week 1
OCT 16-20	Inter-sessional Break – No Classes
NOV 20-24	Thanksgiving Break – No Classes
DEC (TBA)	The Nutcracker
DEC 18-21	Tentative modified class schedule
DEC 22-JAN 1	Holiday Break – No Classes (some classes may be happening the first week in JAN)
JAN 2-5	Tentative modified class schedule
JAN 8	Regular class schedule resumes
FEB 19-23	Blues Break - No Classes
SPRING	DATES TBD-Parent Viewing Week 2
APR 22-26	Spring Break – No Classes
MAY 20-24	Last week of classes / Placement Evaluations for levels 5 and up
TBA	Spring Recital

## **TUITION**

- Tuition rates are for the full season (September-May, including studio holidays), not by the number of classes in the month. A full season of dance includes a minimum of 32 lessons. Tuition fees are paid monthly or annually.
- After registering and paying the membership fee, tuition is collected monthly with the 1<sup>st</sup> installment on August 15<sup>th</sup>. Final tuition will be collected on April 15<sup>th</sup>. Payments must be paid by account debit or automatic credit card payment. A valid debit or credit card is required on file at all times. Tuition will be debited from your account (or charged to your credit card) on the 15th day of the month prior. As an example, September's tuition is collected in August. To avoid running your card, please pay by cash, check or debit card by the 15th of the month.
- Accounts not paid within terms are subject to an accruing 5% monthly finance charge until paid. Accounts more than 60 days past due may be submitted to collection services.
- Recital costumes deposit of \$40 / costume is due November 15<sup>th</sup> will be paid by automatic bank account debit or automatic credit card. Final payment is due on January 15<sup>th</sup>.

### Monthly Rates (first payment due August 15th)

#### BASE RATES:

- 1 (30 min class / week) = \$69/month
- 1 (45 min class / week) = \$93/month
- 1 (60 min class / week) = \$102/month
- 2 classes / week (60 min class + 45 min class / week) = \$195
- 2 classes / week (2 hours class / week) = \$204
- \$25 drop in / class
- \$85 / hour for Private Lesson (\$50 / 30 minute lesson) – rates vary per instructor
- \$102 / month for 1 Nutcracker group routine. \$97 for 2<sup>nd</sup> or more group routines. Lead prices vary.
- \$50 / hour Studio Rental

## **DISCOUNTS (Premium Members Only)**

- Siblings receive a \$7 discount per class on the 2<sup>nd</sup> or more sibling. Family Membership Fees include 2 or more family members. No sibling discounts on Performing Groups, Competition Team or Company.
- Families who have students with more than 1 class are encouraged to take advantage of our Multi-Class Discounts by becoming a Premium Member. for maximum progress & value.
  - 1-2 classes per week see base rates above. 5% off per additional class beginning at the 3<sup>rd</sup> class / week.
  - 3 classes / week = \$301

- 4 classes / week = \$398
- 5 classes or more / week, email [renee@elevationdancestudio.com](mailto:renee@elevationdancestudio.com) for pricing
- \*Additional discounts are available to dancers ages 9 and up who are Company Members. (5 class / week minimum.) To inquire please email [renee@elevationdancestudio.com](mailto:renee@elevationdancestudio.com)
- ANNUAL Pre-pay options with discounts are available by email request: [renee@elevationdancestudio.com](mailto:renee@elevationdancestudio.com)

### **NSF PAYMENTS**

- NSF on paper checks, auto-debit, or auto-charge payments will incur a \$20 NSF fee which will be paid at the front desk along with the tuition unless a valid credit card is provided.

### **WITHDRAWAL FROM CLASS**

- There is a two month minimum for all lessons. Withdrawal from a class must take place on the 10<sup>th</sup> of the month prior to withdrawing. For example, if a dancer wants to drop a class in December, written notification to withdraw will need to happen by November 10<sup>th</sup> by a parent to the artistic director: [renee@elevationdancestudio.com](mailto:renee@elevationdancestudio.com). Automatic bank debiting or credit card charges will stop after the one-month notice period.

### **RESCHEDULING AND SUBSTITUTION**

- Elevation Dance Studio reserves the right to provide a substitute teacher if the regular teacher is ill or is otherwise unable to teach. Elevation reserves the right to reschedule, combine classes, postpone, suspend, cancel due to low enrollment or move to a distance learning platform.

### **REFUNDS/CREDIT ON ACCOUNT**

- Refunds are only issued when Elevation cancels a class due to low enrollment.
- Account credit will be issued when the student initiates the schedule change. Credit will be applied to any Elevation tuition or fees due within one year.
- No refunds in the instance Elevation Dance Studio postpones and/or suspends classes for any reason, or if a class is rescheduled as a make-up.

### **PRIVATE LESSON CANCELLATION POLICY**

- All private lessons cancelled with more than 24 hours notice will receive a full refund. No-show lessons or lessons cancelled with less than 24 hours notice will be charged the full amount.

### **LOST AND FOUND AND SECURITY**

- A lost and found basket is located in the dressing room. Please check the lost and found basket regularly as all lost and found items are donated to Lift Up on the 1st and 15th of each month.
- Security cameras are located in public areas for safety and security.

### **COMMUNICATIONS**

At Elevation, we go to great lengths to keep you informed and up to date.

- Weekly and Monthly E-Newsletter, Email, Private Facebook and Lobby Communication Center
- "Recital Google Site" – available every Spring.
- Dance Pathway Conferences – by appointment
- Questions - We are happy to answer any questions you may have regarding your dancer or our programs. Let us know if we can help you in any way!

### **ATTENDANCE**

Regular attendance is vital to student progress and group choreography. Please make every effort to attend each class. Basic members may make up missed classes until February 1. Premium members have until March 1 to make up missed classes. If you miss more than two of the final eight classes before recital you may be dismissed from participating in the recital routine at the discretion of the teacher. Please report all absences via the link located at the bottom of every page of the website.

### **PARENT OBSERVATION**

If capacity restrictions allow we will conduct our parent observation in person in which case during our Fall and Spring Parent Observation Week, you are invited to be our guests in the classroom for a portion of the lesson. Other observation is at the teacher's discretion. We ask that you observe quietly, that cell phones be turned off, and that siblings are monitored and quiet during observations. Unless invited into the studio, please observe all classes from the lobby area only via the tv monitor.

### **SPRING COSTUME ORDERS/EXCHANGES**

All classes have a costume unless there is a class that is labeled technique only.

Spring Recital costumes deposit will be paid by automatic bank account debit or automatic credit card payment on November 15<sup>th</sup> with the balance of the costume due on January 15<sup>th</sup> and are not refundable. Costumes are ordered over Thanksgiving break. Costumes will not be ordered unless the deposit of \$40/costume has been received.

Students are measured for costumes in classes and they will be delivered in Jan.-April. If a costume does not fit, we are able to exchange within one week of receiving it but there may be additional shipping/handling fees and/or limited availability.

### **SPRING RECITAL**

Each May, we end our season with our fully-staged, professional Spring Recital location TBD. We encourage, but do not require, participation. Spring Recital dates and mandatory dress rehearsal dates are published in the weekly newsletters and Welcome Packet. Specific show assignments are published in the late March. Specific rehearsal assignments are published in April. Special requests to adjust rehearsal and recital times are accepted until February 1st. We attempt to accommodate every school's activities while meeting the technical demands of the show. Our priority is to prepare your children for the performance experience of a lifetime!

**SAFER STUDIO POLICY** EDS requires all staff and students to stay home when they are ill. In order to reduce community spread of Coronavirus, we follow best practices and recommendations from our local health department and from our industry association, More Than Just Great Dancing!® and Youth Protection

Advocates in Dance. EDS understands that unlike older children and adults, young children cannot be expected to maintain social distancing at all times. Therefore EDS focuses on a hierarchy of measures beginning with keeping ill people home, followed by frequent hand cleaning and good hygiene practices, amplified cleaning, and curricular and facility adaptations to minimize contact and mingling where possible. All studio classes are backed up on an online learning platform. In the event a class is unable to be held at the studio classes will convert to an online learning platform until in-studio classes can resume. Please refer to the Member Pledge for guidelines.

**IMAGE & VIDEO USE** Elevation Dance Studio is hereby granted permission to take photographs and video of the students to use for promotional purposes. Permission is also hereby granted for Elevation Dance Studio to copyright such photographs and video in its name.

**RELEASE OF LIABILITY & MEDICAL TREATMENT** As the legal parent or guardian, I release and hold harmless Elevation Dance Studio, its owners, administrators, and instructors from any and all liability, claims, demands, and causes of action whatsoever, arising out of or related to any loss, damage, or injury, sickness, illness, including death, that may be sustained by the student and/or the undersigned, while in or upon the premises or any premises, including online classes, under the control and supervision of Elevation Dance Studio, its owners, administrators, and instructors or in route to or from any of said premises. The undersigned gives permission to Elevation Dance Studio, its owners, administrators, and instructors to seek medical treatment for the student in the event they are not able to reach a parent or guardian. Elevation Dance Studio cannot dispense any form of medication. I acknowledge that my participation in in-person/online live instruction in dance, yoga, tumbling, and instruction in activities as an individual in a group or via online (live zoom or other live online platform) known and unknown, and unanticipated risks that could result in physical or emotional injury, paralysis, death, or damage to myself, to property, or to third parties. I understand that such risks simply cannot be eliminated without jeopardizing the essential qualities of the activity. Signing this policy page informs us that you have read, understand and agree to abide by these policies.

*For dress code information please visit the website.*

*For a full list of studio policies, please log into the parent portal from the register now button on the website.*

### **LATE PICK UP POLICY**

After a student exits the building, there will be no adult supervision. Elevation staff is not responsible for the safety of the child once they exit the building. Please be on time so your child is not left unattended.

In the event we have to close the studio due to state and government required measures, we will move all classes to a digital learning platform. Tuition payment schedule will still be due, no discounts or refunds.

**Signing this policy page informs us that you have read, understand and agree to abide by these policies**

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Parent Signature

Date